



Our Community Reach

- April to June 2025 E-Newsletter

772 people shared their experiences of health and social care, through our website, social media, surveys and at events

Advice and information

We signposted 42 people to 27 local services

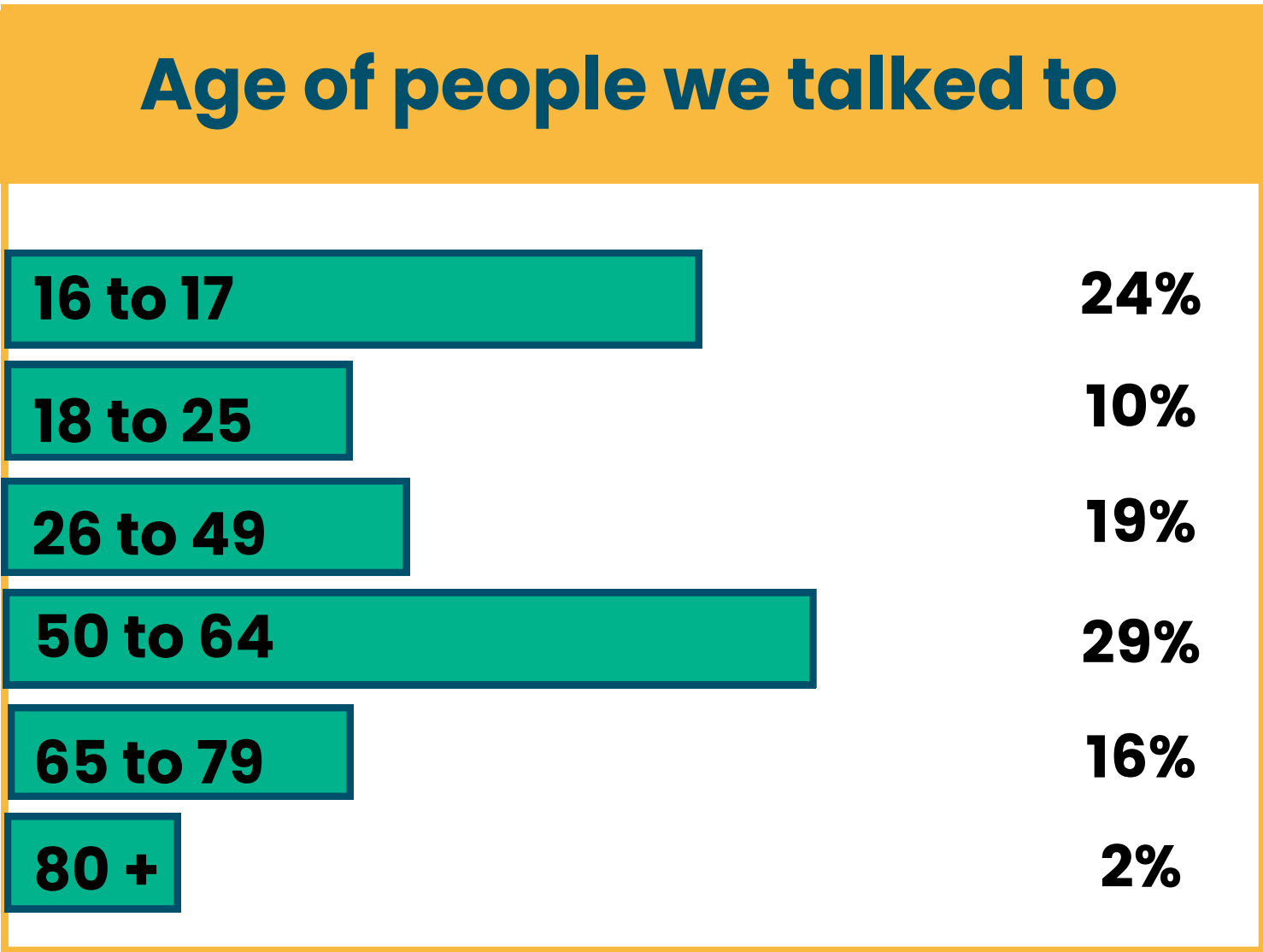
Top 3 themes and services

60% Access to services

14% Caring, kindness, respect and dignity

12% Quality of treatment

Services that people gave us feedback about	GP Services	46	NHS	6
	Barnsley Hospital	41	Dentists	5
	Pharmacy	14	Barnsley Hospice	1
	SWYPFT	10	Childrens Social Care	1



79% of people who contacted us were female

“Poor attitude of a member of staff (named) in relation to an elderly patient that had difficulty understanding the information being conveyed to them; the staff member in question was rude and without empathy.”

Feedback on Barnsley Hospital check in desk, May 2025