



E – Newsletter

– January to March 2025

From Penistone to Goldthorpe and everywhere in between.
Together, we are making health and social care better!



How we are working to make care better for you

The methods used to gather views and experiences from patients and the public

Events/Survey/ Focus Group	Website	Social Media	Email	Telephone
368	52	152	30	22

Making people’s views known

- We are looking at what priorities we need to be setting for 2025/26. By the end of March, we **102** people had completed the survey, which is open until the end of May. The survey can be found **here**
- We have been in talks with the NHS South Yorkshire Integrated Care Board on the review of the Memory service
- We have supplied feedback on the Urgent and Emergency Care Centre.
- We have been involved in a development session with the Health and Wellbeing Board looking at Children and Young Peoples services.
- We have completed work with the Overview and Scrutiny Committee, looking at Autism Work unpaid carers.



How we engage with you

We have regular presence at:

- Barnsley Hospital Outpatients
- Barnsley Library@ Lightbox
- Roundhouse Library in Athersley

We have also visited events at:

- Barnsley College LGBTQ Event
- Migration Partnership – Hope House
- Carers Forum
- Barnsley Job Centre
- Health and Wellbeing events via BMBC around the borough
- Visited charity shops speaking to people about our service and dropping off leaflets and posters for display.





What people have said to us

"Went to A&E with lower stomach pain. Was seen in minutes and admitted. Taken for a scan. Doctor came and said bowel cancer. Operation the next morning. Can't thank them enough"

**Feedback on Barnsley Hospital A&E,
January 2025**

"When seeking ADHD diagnosis, was laughed at.

GP was not informed at all about ADHD in women and girls. Told me ADHD is just trendy. Now refuses shared care because of lack of evidence for outcomes of using that med – this is categorically false. ADHD meds are one of the most researched meds."

**Feedback on GP Services,
February 2025**

"Not enough funding for nurse training. Nurses in surgery are asked to do more and more roles but the training we are offered doesn't allow us to specialise in subjects anymore. We're expected to be a "jack of all trades"

**Feedback on GP Services,
March 2025**



How to connect with us

If you would like to talk to us about our engagement work, volunteering or sharing your own feedback on services, we would love to hear from you.

You could become a volunteer and join our local advisory group to help us drive change in the health and social care systems for the people of Barnsley. Or become a volunteer to help with our enter and view project. More information can be found on our website.

Contact us

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Email: hello@healthwatchbarnsley.org.uk

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